



## COMMITMENTS

### Excellence in service delivery

- Implement technology that maximises service efficiency
- Ensure client experiences are valued and embraced to improve practice
- Adopt outcomes-based evaluation of all programs
- Rigorously design and monitor programs ensuring optimised uptake and streamlined processes

### Growing Stronger Communities

- Collaborate respectfully with Aboriginal communities
- Ensure strong and diverse partnerships with a range of stakeholders
- Support and lead community development and wellbeing initiatives

### A strong sustainable organisation

- Diversify our income streams
- Maintain a skills based and culturally diverse Board
- Prioritise the wellbeing and ongoing development of a skilled workforce
- Ensure an ongoing commitment to robust and transparent governance